

From: reception@searsaccountants

Sent: 11 January 2023 18:20

To: Cardwell Kris J - AW-CU **Cc:** Perez-Trillo Cristina: H&F Dismore James: H&F Overton Adrian: H&F >; Dismore James: H&F Collins Elisha: H&F <>; Inman Ian: H&F

Subject: RE: Margartita Mama's Ltd 149 North End Road London W14 9NH :- 2022/01970/LAPR

Dear Kris,

I can confirm that Mr Eddris has received your correspondence on the 09.01.2023. I have spoken with Mr Eddris and he has agreed to the terms and conditions proposed by the Metropolitan police.

Regards

Reception

From: Kristen

Sent: 11 January 2023 10:52

To: eddrishashimi

Subject: RE: Margartita Mama's Ltd 149 North End Road London W14 9NH :- 2022/01970/LAPR

Good Morning Eddris,

Please can you confirm receipt of my email dated 09.01.2023 and provide an update?

I also have a query regarding the hours that you have stated have been agreed by the Local Authority in your email dated 09.01.2023. I have included this sentence in red below. Please can you confirm who you spoke to within the Local Authority, roughly when this was and what timings were agreed?

We have also discussed our proposed operating hours with the Local Authority, and they have agreed that these hours are reasonable and will not cause undue disruption to the local community

As the last day of objection for your application is Friday, please can you respond with a matter of urgency?

Kind regards,

Kris.

Kris Cardwell
Police Constable

From: Cardwell Kris J - AW-CU
Sent: 09 January 2023 18:03
To: Eddris Hashimi
Subject: RE: Margartita Mama's Ltd 149 North End Road London W14 9NH :-
2022/01970/LAPR

Hi Eddris,

Many thanks for your email.

In relation to your query referencing customers being allowed in the premises until closing time, I explained at length when we met the reasons for the Police not wanting this to happen. It is extremely well evidenced that incidents of violence and disorder occur at premises such as yours in the early hours when some customers are drunk, rowdy and causing anti-social behaviour. I addressed these concerns with the appropriate licensing conditions.

I can guarantee you that if customers are allowed to attend the premises, incidents of disorder will occur and this will absolutely affect local residents, therefore the stance of the Police remains the same as per my proposals.

Please can you let me know if you agree with my proposed conditions as if not I will look to object to the application and let the Licensing Sub Committee decide?

Kind regards,

Kris.

Kris Cardwell
Police Constable

From: Eddris Hashimi
Sent: 09 January 2023 17:06
To: Cardwell Kris J - AW-CU

Subject: Re: Margartita Mama's Ltd 149 North End Road London W14 9NH :-
2022/01970/LAPR

Dear Kris,

Thank you for your email and for your efforts in working with us to find a solution that allows us to extend our operating hours while also addressing the concerns of the Police and the Local Authority.

We have carefully reviewed the conditions that you have proposed, and we are generally in agreement with them. We understand the need for increased security measures, such as the installation and operation of high definition CCTV, and we are committed to ensuring that these measures are implemented and maintained in accordance with your requirements.

In addition to these measures, we would like to assure you that we have taken steps to ensure that our operation at late hours is conducted responsibly. Specifically, we have limited the number of people allowed in the premises at any given time in order to ensure compliance with social distancing guidelines, and we have ensured that our staff are fully trained to handle the challenges of operating at late hours, including handling difficult situations and managing customer behaviour.

We have also discussed our proposed operating hours with the Local Authority, and they have agreed that these hours are reasonable and will not cause undue disruption to the local community.

However, we do have one request for clarification. While we understand the need to restrict customer access to the premises after certain times in order to reduce the potential for crime and disorder, we feel that it would be more appropriate to allow customers to continue to access the premises until the closing time, rather than restricting all sales to delivery only. We believe that this would be a more balanced approach that still addresses your concerns while also allowing us to continue to serve our customers in a responsible manner.

We would appreciate it if you could consider this request and let us know if you would be willing to make this adjustment to the proposed conditions.

Thank you again for your time and cooperation. We look forward to working with you to find a mutually satisfactory solution.

Sincerely,
Eddris

Sent from my iPhone

On 9 Jan 2023, at 4:17 pm, Kristen. wrote:

Good Afternoon,

To prevent the Police objecting to this application, please can you provide an update with the conditions that I have proposed as detailed below?

Regards,

Kris.

Kris Cardwell
Police Constable

From: Cardwell Kris J - AW-CU
Sent: 06 January 2023 10:25
To: Eddris Hashimi
Subject: RE: Margartita Mama's Ltd 149 North End Road London W14 9NH :-
2022/01970/LAPR

Good Morning Eddris,

Please can you confirm receipt of my email dated the 04.01.2023 as detailed below?

Kind regards,

Kris.

Kris Cardwell
Police Constable

From: Cardwell Kris J - AW-CU
Sent: 04 January 2023 11:04
To: Eddris Hashimi

Subject: Margartita Mama's Ltd 149 North End Road London W14 9NH :-
2022/01970/LAPR

Good Morning Eddris,

It was good to meet you last week and discuss your application. As I stated, the main concern for the Police regarding the hours you have applied for is that the potential for crime and disorder to take place could significantly increase. This is well evidenced at other similar premises across the Borough of Hammersmith and Fulham.

You stated that the main reason you have applied for the increase in licensable activity is to allow for deliveries to take place. We discussed that patrons not being allowed to purchase food in the premises after a certain time would reduce the likelihood for crime and disorder to take place and I explained that the Police would want a number of conditions placed on the licence to ensure that this was adhered to.

I also explained that I did not want the premises open for deliveries on a Sunday until 03:00.

The Police would not oppose the following amended timings and conditions:-

The provision of late night refreshment - Both Indoors and Outdoors
Sundays to Thursdays between the hours of **23:00 to 02:00**
Fridays and Saturdays between the hours of **23:00 to 03:00**.

Opening hours of the premises

Sundays to Thursdays between the hours of **09:00 to 02:00**

Fridays and Saturdays between the hours of **09:00 to 03:00**

1. High Definition CCTV shall be installed, operated and maintained, at all times that the premises are open for licensable activities and;
 - shall be checked every two weeks to ensure that the system is working properly and that the date and time are correct. A record of these checks, showing the date and name of the person checking, shall be kept and made available to Police or authorised Council officers on request
 - one camera will show a close-up of the entrance to the premises, to capture a clear, full length image of anyone entering.
 - shall cover any internal or external area of the premises where licensable activities take place.
 - recordings shall be in real time and stored for a minimum period of 31 days with date and time stamping.
 - footage shall be provided free of charge to Police or authorised council officer within 24 hours of a request.
 - a staff member from the premises that is conversant with the operation of the CCTV system shall be on the premises at all times. This staff member will be able to show police or authorised officers of the Licensing Authority recent data footage with the minimum of delay when requested. This data or footage reproduction shall be almost instantaneous
2. After 00:00 Sunday- Thursday inclusive, no customers shall be permitted on the premises and all sales will be by delivery only to a bona fide address.
3. After 01:00 on a Friday and Saturday, no customers shall be permitted on the premises and all sales will be by delivery only to a bona fide address.
4. Notices shall be prominently displayed at all exits used by delivery drivers requesting them to respect the needs of local residents and leave the area quietly.
5. After 23:00, drivers shall wait inside the premises between deliveries/for deliveries.
6. A notice shall be displayed by the front door stating the restaurant opening hours and that all orders after 00:00hrs Sunday - Thursday and 01:00 on a Friday and Saturday must be phoned through or made via a website/app and are for home delivery only.
7. Delivery drivers/riders will be given clear, written instructions to use their vehicles in a responsible manner so as to not cause nuisance to any residents or generally outside the licensed premises; not to leave engines running when the vehicle is parked; and not to obstruct the highway. The licence holder will positively encourage delivery drivers/riders to use quieter vehicles that are less likely to cause a nuisance such as bicycles.

I explained that colleagues at the Local Authority who deal with noise and nuisance may have some concerns regarding the above and therefore I have copied them into this email chain for any comments.

Please can you let me know if you agree to the above amended timings and conditions?

I look forward to hearing from you,

Kind regards,

Kris.

Kris Cardwell
Police Constable